

Application Documentation
Mercedes Benz T5-Label Web-Shop



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#### General

The Schreiner Group's web shop enables T5 labels to be ordered easily via a browser on the Internet and replaces Excel retrieval forms with the aim of optimising the label ordering process. This documentation provides a step-by-step introduction to the use of the tool.

#### **Contact information**

For questions, please contact the following address:

Schreiner Group GmbH & Co. KG Bruckmannring 22 85764 Oberschleissheim https://www.schreiner-group.com

mercedes-benz-shop@schreiner-group.com

This information is available on all pages of the web shop at the bottom of each page.

If you have any questions or problems using the web shop, please contact the above-mentioned contact.



## The single steps

#### Register as a new user in the web shop

Users will be created in the web shop by Schreiner Group after approval of the load carrier manufacturer by Mercedes Benz.

If you have not yet received any access data, please contact Schreiner Group using the contact addresses provided (see page 3). In addition, please obtain confirmation from the responsible Mercedes Benz planner and send this confirmation to Schreiner Group.

#### Log in to the web shop on the login page

To log in to the web shop, please open <u>mercedes-benz-shop.schreiner-group.com</u> in your browser, ideally on a PC or laptop, enter your e-mail address and password on the login page and agree to the *General Terms and Conditions* and the *Privacy Policy* by activating the checkbox.

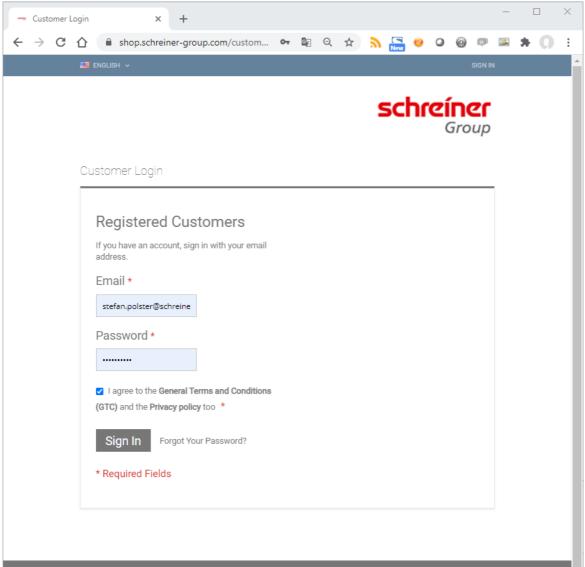


Figure 1: Login Page



#### Logging in for the first time

As soon as you have been created as a new user in the shop (see above, Register as a new user in the web shop), you will not yet have a password. You will receive a corresponding e-mail request or click on *Forgot Your Password?* on the login page of the web shop.

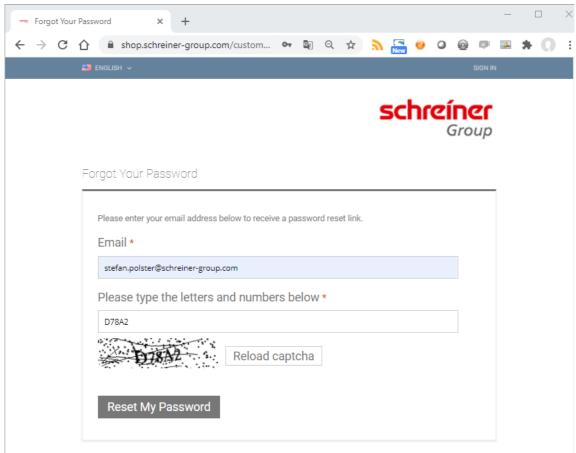


Figure 2: Forgot Your Password

On the next page, please enter your email address and the characters you see on the captcha. Complete the process with *Reset My Password*.

If the entered email address is available in the web shop, you will receive an email to set your password.



#### Setting the password

The password must consist of at least 8 characters and contain lower and upper case letters, numbers and special characters.

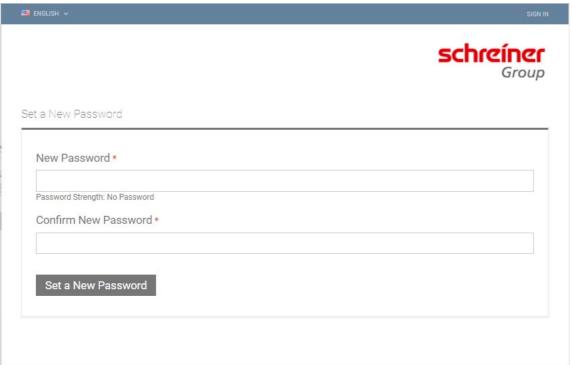


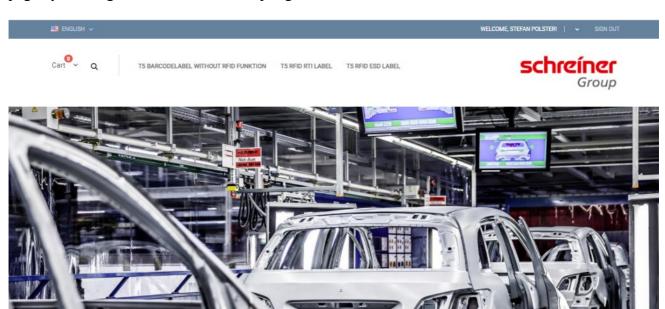
Figure 3: Set a New Password



#### **Select desired category**

When you first open the web shop, you will see the categories of the T5 labels. These categories are available on all pages of the web shop at the top.

Select the desired category by clicking on it with the mouse. You can also navigate to this Home page by clicking on the Schreiner Group logo.









T5 Barcodelabel without RFID

T5 RFID RTI Label

T5 RFID ESD Label

Figure 4: Select Desired Category



#### **Customise list view**

In the selected category you will find a list of all T5 labels available in this category. You can customise the list view and set the sort order by clicking on the desired icon above the list.

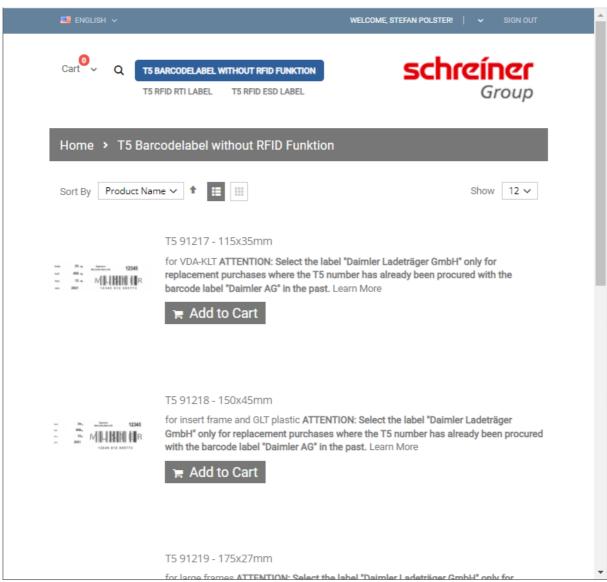


Figure 5: List View in a Category



#### Select the required label

You can select the required label in the selected category by clicking on the picture or the T5 number or find it directly via the search (magnifying glass at the top).

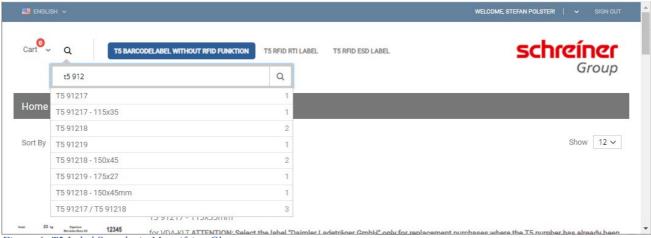


Figure 6: T5 Label Search via Magnifying Glass

If a required label does not appear in the list or the search result, please contact the responsible contact address at Schreiner Group (see page 3).

After selecting the label, a new page opens where you can find general information about the label such as

- Number of load carriers
- Label per load carrier
- Shipping and production options

specify.

If express production and/or shipping is required, please contact the relevant contact address after completing the order process so that we can clarify the scheduling details with you.



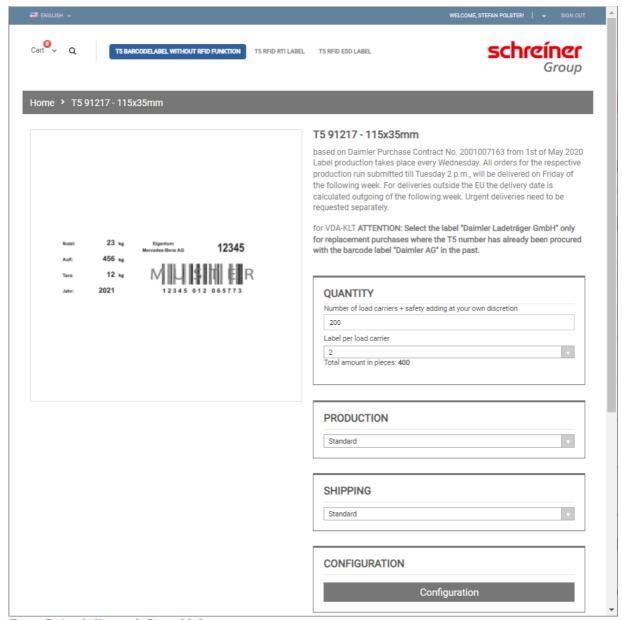


Figure 7: Article View with General Information

To configure the individual details on the label, please click on *Configuration*. A new page opens with the input fields for the configuration and a preview of the label.



#### **Configuration of a Label**

When configuring the label, the individual details can be entered in the fields provided. Since the entries are validated - e.g. whether the T5 no. has 4-7 digits or a number is entered for the payload - the risk of error is reduced.

If you do not have information such as tare, payload or load from the responsible LT series planner at labels for sample LT, fill in the corresponding fields with 0. Please do not leave these empty, otherwise you will receive a validation error.

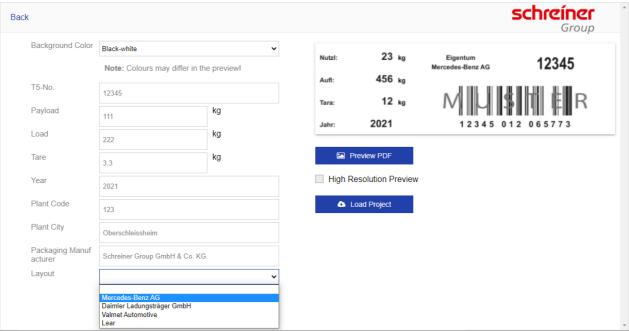


Figure 8: Configuration of a T5-Label



By clicking on *Preview PDF* you will receive a non-binding preview of the configured label. When the configuration data has been entered completely, the configured label is placed in the cart by clicking on *Add to cart*. You will receive an overview of the cart on a new page (see "The cart at a glance").

Click on *Back* to close the window and return to the general information.

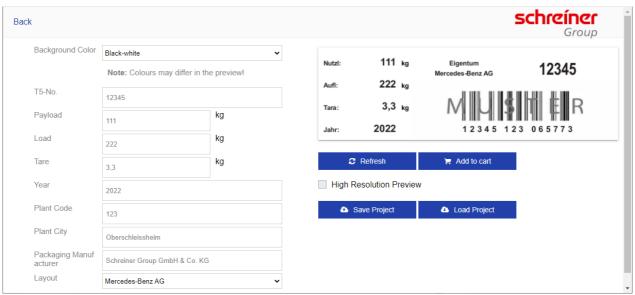


Figure 9: Configuration Page after Clicking on Preview PDF



#### Saving a configured label as a project

If you need a configured label in future orders, you can save it as a project by clicking on *Save Project* below the preview.



Figure 10: Save Project

#### Loading a configured label saved as a project

If you have already saved a configured label as a project, you can load it again on the configuration page if necessary. To do this, click on *Load Project* below the preview.

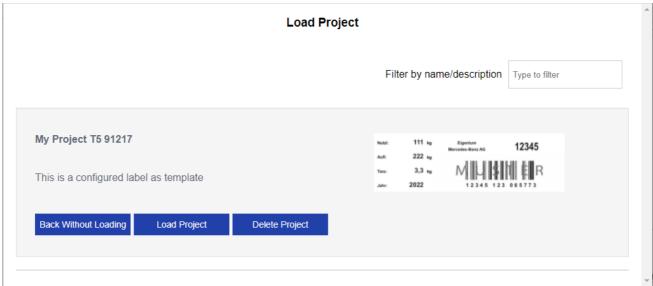


Figure 11: Load Project



#### **The Cart**

The cart can be displayed at any time by clicking on *Cart* at the top of the page. The number in the red circle above the *Cart* indicates how many labels are in the cart.

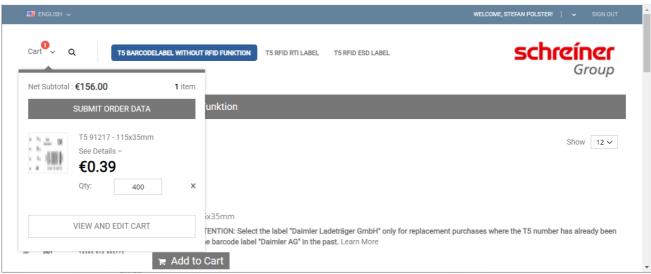


Figure 12: Cart Preview

You will first get a brief overview of the shopping basket and can then open the complete overview of the shopping basket by clicking on *View And Edit Cart*. You can also jump directly to submit the order data of the cart by clicking on *Submit Order Data* (see page 16).



#### The cart at a glance

In the cart you will see all the labels that have already been configured and placed there. On the right-hand side you will see a summary and a non-binding, provisional total price (net) for the cart.

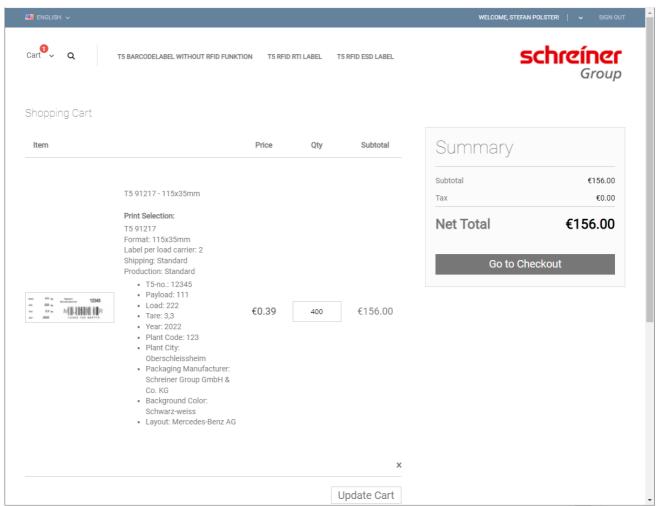


Figure 13: Cart at a Glance

You can remove an item from the cart (X below the item). Then update the cart by clicking on *Update Cart*. In order to avoid errors, however, we recommend that you reconfigure the label position as described above if you have made mistakes in the previous entry.

As soon as you have placed all the required labels in your cart, prepare the order of the cart by clicking on *Go to Checkout*.



# Transmitting the order data of the cart

#### Select shipping address in cart

To submit the order data of the cart, select the desired shipping address in the first step.

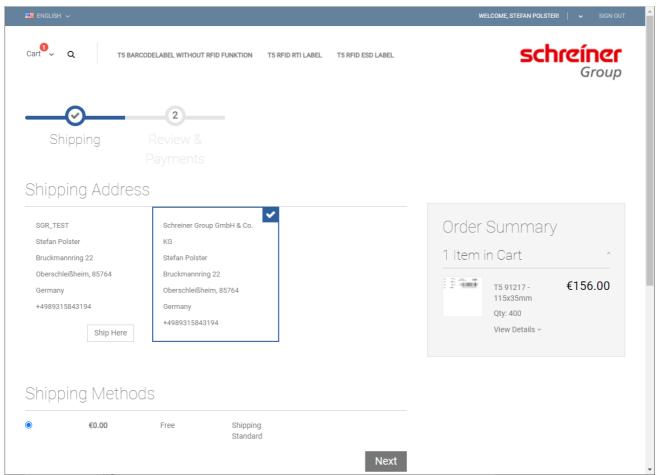


Figure 14: Select Shipping Address

The shipping and billing addresses cannot be freely changed in the web shop by the web shop user during the order process. However, it is possible to request missing shipping and billing addresses or changes to existing shipping addresses via the responsible contact address at Schreiner Group (see page 3).

When ordering through Mercedes Benz employees, please note that the shipping address in the web shop and in the Mercedes Benz order must match in order for the process to be processed. Clicking on *Next* will take you to the next step, the selection of the billing address and the entry of the order number.



#### Approval workflow through a Mercedes Benz planner

To have your T5 label configuration and order confirmed by a Mercedes Benz LT series planner, please enter their valid eMail address in the *Add eMail for approval* field.

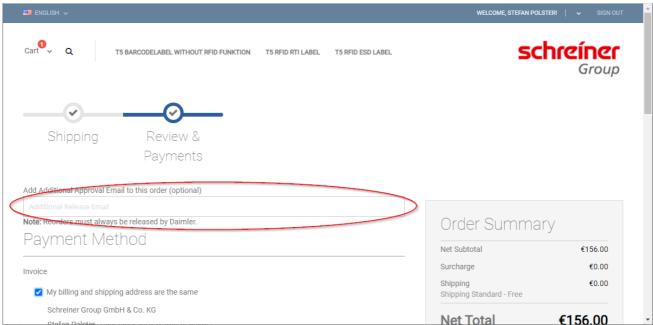


Figure 15: Add eMail address of LT series planner for approval

You can specify a second Mercedes Benz LT series planner (e.g. a holiday substitute) by entering a second eMail address separated by commas.

**Note:** Mercedes Benz AG and Schreiner Group GmbH & Co. KG strongly recommend approval by the LT series planner. If the order data is not sent to Mercedes Benz as a workflow, the customer is liable for the label selection and the data configured on the label. Load carriers that are delivered to Mercedes Benz with faulty labels and therefore do not function in the Mercedes Benz RFID processes must be refitted with correct labels in a repair process at the LT manufacturer's expense after the fault has become known.

**Note:** Barcode labels without RFID function can only be reordered with approval from Mercedes Benz (see page 21), if this is used.

#### Billing address and order numbers in the shopping cart

If the billing address is the same as the shipping address, tick the corresponding box. Otherwise, select one of the existing billing addresses.

After selecting the billing address, refresh the page by clicking *Update*.

In addition, enter the Mercedes Benz order number of the load carrier order on which your label order is based and, optionally, the LT manufacturer order number from your ERP system separated by "/".



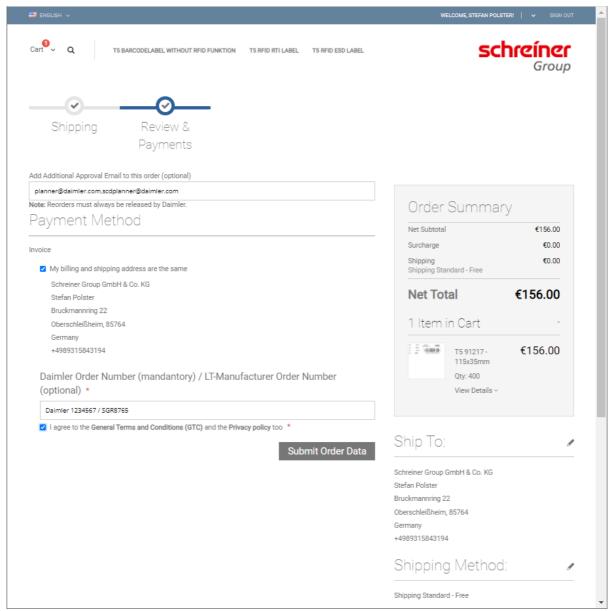


Figure 16: Billing Address and Order Numbers

The order is forwarded to Schreiner Group by clicking on *Submit Order Data* and processed there. If you are a Mercedes Benz employee and submit order data, please note that Schreiner Group will not approve the order until we have received the order from your system (ERP – Covisint) and checked its content for compliance. The addresses in the web shop must match the order from the ERP system (billing address and delivery address).

If a billing address is missing or if an address changes, please inform the responsible contact address at Schreiner Group (see page 3) before completing the process. This address can no longer be changed afterwards.

#### **Submitting order**

After submitting the order, you will receive a confirmation e-mail with a PDF attached. If an approval has been requested, you will be informed about the approval status in separate e-mails. In the attached PDF you will find an overview of the labels ordered.

Note: To open the PDF, you need an appropriate PDF reader installed.



#### **My Account**

You can call up the information on your user account at the very top by clicking on the arrow next to your name. After calling up the information, you will see an overview of your user account.

#### **Overview My Account**

The overview summarises all information for your profile, such as existing shipping addresses and executed orders.

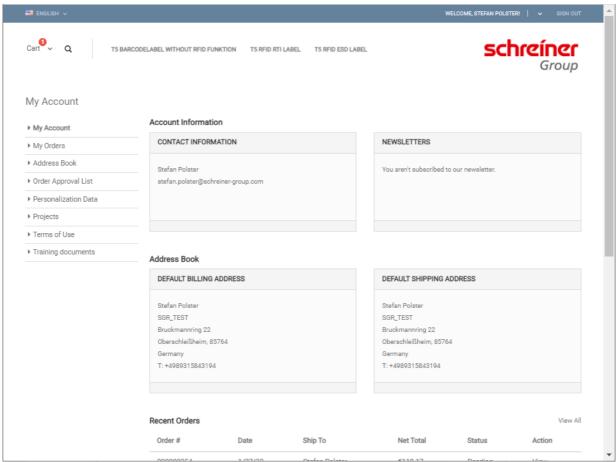


Figure 17: Overview My Account



#### **My Orders**

Here you get an overview of all previous orders with the individual items. To get more detailed information on an order, click on *View* at the end of the line with the order.

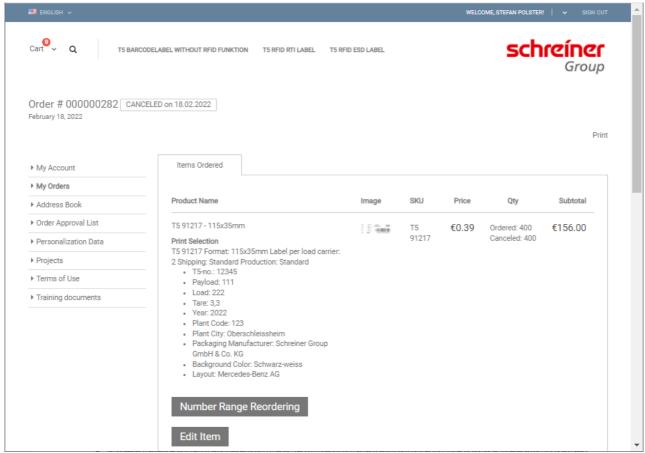


Figure 18: View single order

Here you can also see the status in the release workflow of the order (see page 17), if this is used. This overview is for information only, no data can be changed here.

The two options for number range reordering and changing and re-releasing orders that were canceled in the workflow are described below.



# Number range reordering is only possible for barcode labels and with approval from Mercedes Benz

In the view of a single order, you can reorder individual labels by clicking on *Number Range Re-ordering*. A new window opens in which you enter the desired number range either as a single number or as a range separated by a hyphen, e.g. 32000-32001. If more than one number range is required for an item, click *Add Line*. The number LT should be set to 1 by default. The number of LT is calculated from the number range data and multiplied by labels per LT to the total number. Number LT leads to a further multiplication and is only intended for special cases agreed with Mercedes Benz.

By clicking on Add to shopping cart, the number range reorder is placed in the shopping cart. (see page 13).

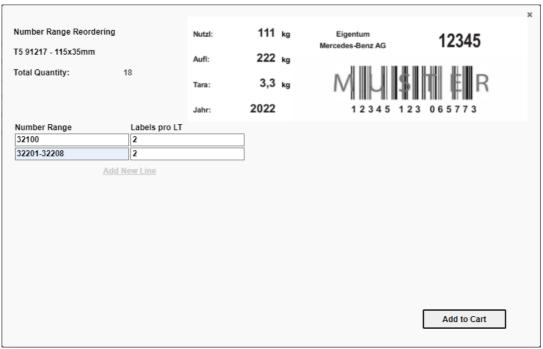


Figure 19: Number Range Reordering

#### Change and re-release canceled orders

If an order is canceled by the LT Planner because individual data of the configuration do not match, the data can be changed and requested again in a new order.

**Note:** It is essential that the new order is released by the LT Planner again (see page 17).



#### **Address Book**

The address book shows the billing addresses and shipping addresses stored in the web shop. These cannot be changed in the shop. Should an address change, please inform the responsible contact address at Schreiner Group (see page 3).

#### **Configuration Data**

If the same data is frequently used in the configuration of a label (e.g. in the Plant field or the Plant No.), it can be stored in the configuration data and is then entered as a default in the respective field for every future configuration (see page 10).

#### **Projects**

When configurating a label, the label can be saved with the entered data as a project (see page 11).

#### Terms of Use

Here you will find the current terms of use in PDF format.

**Note:** To open the PDF, you need an appropriate PDF reader installed.

#### **Training documents**

The current version of the application documentation (this document) can be downloaded in PDF format in *Training documents*.

**Note:** To open the PDF, you need an appropriate PDF reader installed.



# **Change History**

Status/Change	Date	Author
Initial creation	24.02.2021	Stefan Polster
<ul> <li>Text corrections</li> <li>Note on correct addresses in section "Billing address and order numbers in the shopping cart"</li> <li>Table of contents inserted after cover page</li> </ul>	21.10.2021	Stefan Polster
<ul> <li>Daimler replaced by Mercedes Benz</li> <li>All figures / screenshots updated</li> <li>Various small text corrections</li> <li>In the chapter My Orders the sections Number range reordering is only possible for barcode labels and with approval from Mercedes Benz and Change and re-release canceled orders have been added.</li> <li>In the chapter My Account the sections Terms of use and Training documents have been added.</li> </ul>	15.02.2022	Stefan Polster